



Position: Cage Cashier

Position Summary

Under the direct supervision of the Manager, Cage this position is responsible for customer service, cash administration and cash counts while contributing to a safe and welcoming work environment for all team members. Ensures adherence to the Company's policies and procedures, motivates and leads by example and supports Casino Victoria's learning environment while establishing a safe and welcoming work environment for all team members.

Key Accountabilities

- Handles cash transactions including but not limited to foreign currency exchange, travelers cheques, short pays, over payments, cash counts, coins and bills
- Monitors and reports all discrepancies and suspicious cash activities
- Redeems value chips and gaming tickets for cash
- Sells racing tickets, vouchers, racing programs and value chips as required
- Verifies and processes machine fills, machine jackpots, cancelled credits, as well as table fills and credits
- Issues opening floats to Slot Attendants (or others); reconciles closing floats
- Transfers and stores floats, keys and record keeping documents
- Documents and reconciles transactions; may reconcile bank deposits and prepare revenue reports
- Communicates effectively with all appropriate operational departments
- Builds strong working relationships with guests and team members
- Ensures complies with licensing laws, health and safety and other statutory regulations
- Performs other duties as assigned or directed.

Education and Qualifications

- High School Diploma; post secondary education an asset
- Must be available to work a flexible schedule including evenings, weekends and graveyard shifts
- Minimum 1 year of experience in high volume cash handling
- Serving it Right Certification
- Ability to successfully obtain a Gaming License
- Ability to exceed internal and external customer expectations through timely, effective and service oriented communication



Work Environment Considerations

- Regular casino and cage environment, standing or sitting for long periods of time, non-traditional work hours

What's in it for you?

- We have an inclusive and collaborative working environment that encourages creativity, curiosity, and celebrates success!
- We provide you with the tools and technology needed to delight your clients!
- You'll get to work with and learn from diverse industry leaders, who have hailed from top organizations around the world.
- Freedom to Innovate: supports new and better ways to be successful.
- Be your Authentic Self: environment that values diversity as a source of strength.
- This isn't your typical "corporate" job. We work hard and we have fun!