



**Date: August 20, 2025**

**Position: Surveillance Operator**

**Position Summary:**

Under the direction of the Shift Manager, Surveillance, this position is responsible for monitoring of all areas of the casino property and maintaining documentation. You will be working together with a team and will be required to write and generate reports. Assists with the implementation all new surveillance operations initiatives.

**The Successful candidate will be responsible for, but not limited to the following:**

- Monitoring, documenting and reporting violations regarding large cash/cash equivalent transactions, exclude and self-excluded guests and unauthorized access
- Maintaining logs, recording daily reports; storing records for evidence purposes
- Monitoring and documenting and reporting on the condition of surveillance facilities and equipment
- Performing preventive maintenance on equipment
- Performs other duties as assigned or directed

**The Successful candidates will demonstrate the following qualifications:**

- Gaming knowledge an asset
- Strong written and verbal communication skills
- Keen eye for detail, with the ability to focus on monitors for long periods of time
- Possess a high level of honesty and integrity
- Adherence to high standards, methods and procedures
- Computer proficiency
- Background experience in Criminology an asset
- Ability to work in a team environment
- Paid training on the job
- Comprehensive Pension Plan
- Ability to exceed internal and external customer expectations through timely, effective and service oriented communication
- A commitment to continually increase your knowledge of our products and services in order to offer exceptional experiences to our guests
- A willingness to learn, develop and achieve new skills for personal and professional development
- Candidates must be ready and willing to work a flexible schedule, including graveyards, weekends and holidays. The hours of work will be based on operational and business needs.

**Education and Qualification Requirements:**

- Post Secondary education in criminology or suitable combination of education and experience an asset
- Responsible beverage service certification where required
- Ability to exceed internal and external customer expectations through timely, effective and service oriented communication
- Computer literacy in MS Office
- Minimum 1 years of surveillance and/or security experience; minimum 2 years supervisory experience; gaming experience preferred

**Work Environment Considerations**

- Secure back-office environment, sitting for long periods of time, watching footage for long periods of time, non-traditional work hours
- This role requires a flexible schedule that adapts to the business needs of a busy operation; will have non-traditional work hours including evening and weekend shifts.